

Emergency Group Call on Linc MCPTT

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Emergency Group Calling with Linc MCPTT

Prior to first use:

A dedicated Emergency Group must be configured in USM and users must be statically assigned to that group. Contact Customer Solutions for assistance.

When using the feature:

- When a user initiates an emergency call via the Emergency button or SOS icon, the preconfigured hidden Emergency Group is always used for the emergency call.
- The emergency group is hidden and not visible on a user's device after the call ends.
- After the call ends, you must press the Emergency button to establish another Emergency Group call.

NOTE: A user may only belong to a single Emergency Group

Emergency Group Call on a Sonim device

1. Hold the orange emergency button down for 4-5 seconds
2. The Call Box turns red indicating the Emergency group is active
3. Push the PTT button (left side of phone) to talk with the Emergency group.

When the call ends, the Emergency group is no longer active.



Emergency Group Call on Samsung phones

1. Press the SOS (red) icon at the top of the Linc MCPTT app for 4 to 5 seconds
2. The Call Box turns red indicating the Emergency group is active
3. Push the PTT button to talk with the Emergency group.

When the call ends, the Emergency group is no longer active.

